



**VAAAL UNIVERSITY
OF TECHNOLOGY**

Inspiring thought. Shaping talent.

IT Services

- +27(0)16 950 9111
- it_support@vut.ac.za



its enabler

Staff Self-Service – FORGOTTEN ITS PIN


- Go to www.vut.ac.za/its Click iEnabler
- Click Personnel option



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Prospective Students

If you are a prospective student, not registered at this institution, please select the following option:

 **Apply, Register, Change personal information, get academic and other information and make payments.**

Registered Users: Login Credentials

Student Personnel Other Alumni

Personnel Number:

Pin:

(5 numeric digits. Do not start with a 0.)

- Enter your staff number on the field provided and Click Forgot Pin. The PIN will be sent to your VUT Email address.
- Return to ITS iEnabler Login using StaffNumber and The Pin received via Email.

If you still cannot login after following above steps

Contact Help Desk

it_support@vut.ac.za

NB: 24hr turnaround time for emails.

016 950 9111

Operating Hours:

07:45am – 4:30pm Weekdays

Closed on Weekends

Closed on Holidays