



**VAAI UNIVERSITY  
OF TECHNOLOGY**

*Inspiring thought. Shaping talent.*

## IT Services

+27(0)16 950 9111  
it\_support@vut.ac.za

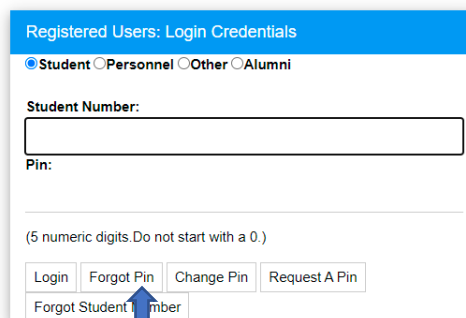
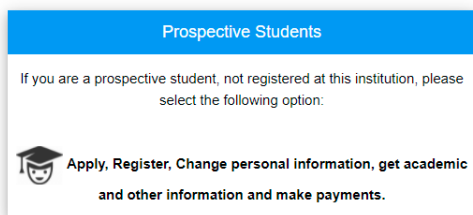


**its enabler**

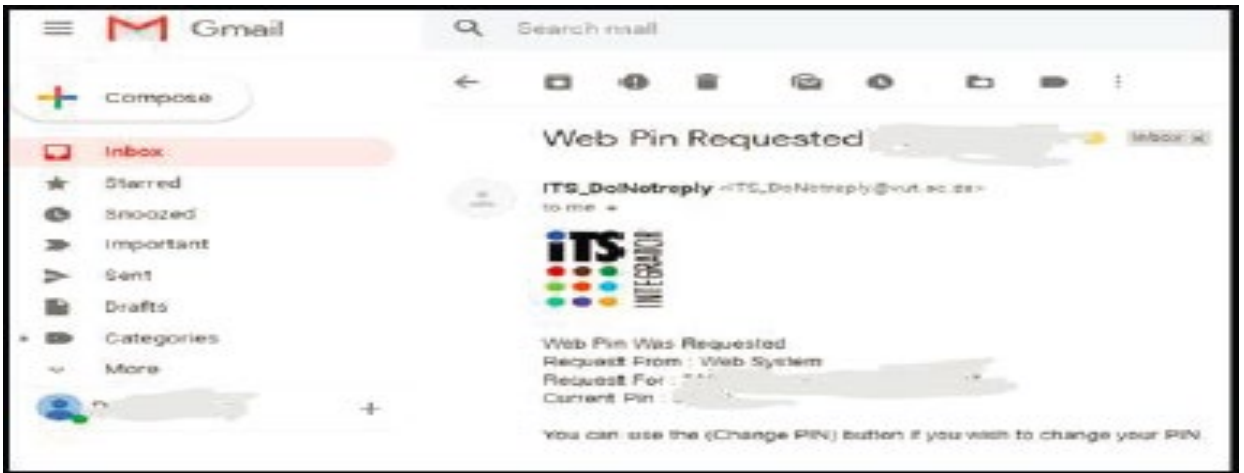
# Student Self-Service – HOW TO REQUEST FORGOTTEN ITS PIN

## Step 1. Login to ITS ienabler

- I. Go to [www.vut.ac.za/its](http://www.vut.ac.za/its) Click iEnabler



- II. Enter your student number on the field provided and Click **Forgot Pin**. The PIN will be sent to your VUT Student Google Email address i.e. [StudentNumber@edu.vut.ac.za](mailto:StudentNumber@edu.vut.ac.za).
- III. Go to <https://www.vut.ac.za/vut-student-portal/>
- IV. Click on Student Google Email. Login to your VUT Student email account to access the pin.



Return to ITS iEnabler Login using StudentNumber and The Pin received via Student Email.

**If you still cannot login to ITs iEnabler after following above steps**

Contact Help Desk

[it\\_support@vut.ac.za](mailto:it_support@vut.ac.za)

NB: 24hr turnaround time for emails.

016 950 9111

Operating Hours:

07:45am – 4:30pm Weekdays

Closed on Weekends

Closed on Holidays