

## MOST ASKED QUESTIONS

1. Where do we find you? -

**Follow the instruction banners at the graduation.**

2. How do I order my photographs? -

**Try to complete your order form before the time or at home (it saves time)  
Then follow the clearly advertised banners and complete step 1, step 2 and  
step 3 instructions.**

3. How long does this take to have my photographs taken? -

**Approximately 10-15 minutes.**

4. When do I have the photographs taken? -

**We are available 2½ hours before the ceremony and again after the ceremony.  
It is best to come early.**

5. How long does it take to receive my photographs? -

**10 to 30 working days, you have the options between**

- **Collecting at our offices when completed**
- **Post by registered mail or**
- **Courier at an additional cost (please see your order forms)**

6. How do I pay? -

**You need to hand in a completed form with correct value at your graduation.**

- **Credit Card**
- **Cheque**
- **Cash**